ANNUAL REPORT

Arc of Onondaga

2024









Dear Friends,

It's official, 2024 has become our year of moving forward! Nothing has been the same since 2020, and we have spent the last few years working to find our footing and funding as we navigated the challenges presented to the world and the "new normal" presented in our field. In 2024 we made many new changes, and are excited about the clear and exciting vision we have paved for our future. We started the year with full implementation of our strategic plan, incorporating clear goals for our future based on six key pillars: governance and organizational identity, fiscal sustainability, workforce, person-centered service delivery, partnerships and collaborations, and growth and innovation. I'm excited that we have already begun achieving these goals by providing new and different services including adding OT and PT services to our Wilbur location, and offering a monthly respite program on Saturdays.

We also adopted revised mission, vision and core value statements. We've been excited to share these statements with the community at large, and have been busy promoting them across all of our internal and external platforms. We even began plans to redesign our agency website to better reflect these ideas. This year's report will focus on our new core values and what we do as agency day-in and day-out to implement them in the daily lives of the people we support - helping them to live meaningful lives in their communities.

Having faced the most impactful employee shortage of our lifetime, we've been forced to examine how we hire and retain employees. One of the most important factors, we found, that keeps long-term employees in their jobs with Arc is the connections they make and the confidence they have to perform their duties. In 2023, we were excited to begin our work with the Collaborative of NY and the NADSP E-Badge Academy, which recognizes staff for the education they receive and the on-the-job competencies they demonstrate. In 2024, we were proud to graduate 20 people from the program. We also partnered with Bryant & Stratton College to conduct a more intensive, five week training program, designed to provide staff with the skills and training they need to be successful on the job.

While we've moved forward in many ways, we continue to face challenges. We need to make sure we are looking to the future in a thoughtful manner. We also want to look at these challenges as possible opportunities to better support people with intellectual and developmental disabilities, as well as the staff who support them. Although OPWDD made significant investments in our field in 2024, we want to take care to ensure that there continues to be long-term solutions and investments so we are not overlooked in the future. We also want to make sure our robust advocacy efforts stay at the forefront of everything we do, and continue to have meaningful rallies that help to raise awareness, convey our message, and help achieve our goals.

We're excited for the opportunities that have presented themselves to us, and look forward to sharing more of those discoveries with you next year!

Sincerely,

Ellen Gutmaker James Flynn

Chief Executive Officer President of the Board of Directors

Janes S. Flyn





Board of Directors

James Flynn President

Susan Scharoun First Vice President

Christopher Mason Second Vice President

James Moran *Treasurer*

Christopher Centore Assistant Treasurer

Amy Mech Secretary

James Cannon
Gordon Eyer
Daniel Fernandez
Young Lee
Alicia Mathis
Melanie Nappa-Carroll
Chris Paronis
Chuck Seereiter
Carolyn Stark



Our Mission

Arc of Onondaga supports people with intellectual, developmental, and other disabilities in leading meaningful lives in their community.

Our Vision

A society where all people are included, valued and have the support needed to achieve their dreams.

Our Core Values



Respect Teamwork Excellence Integrity Empowerment Compassion

In 2024, we adopted revised mission and vision statements, as well as redefined the core values that guide the work we do. Being a part of the Arc team means living this mission daily and helping to incorporate our vision and values into everything we do - helping to support people in leading meaningful lives in the community.



Respect



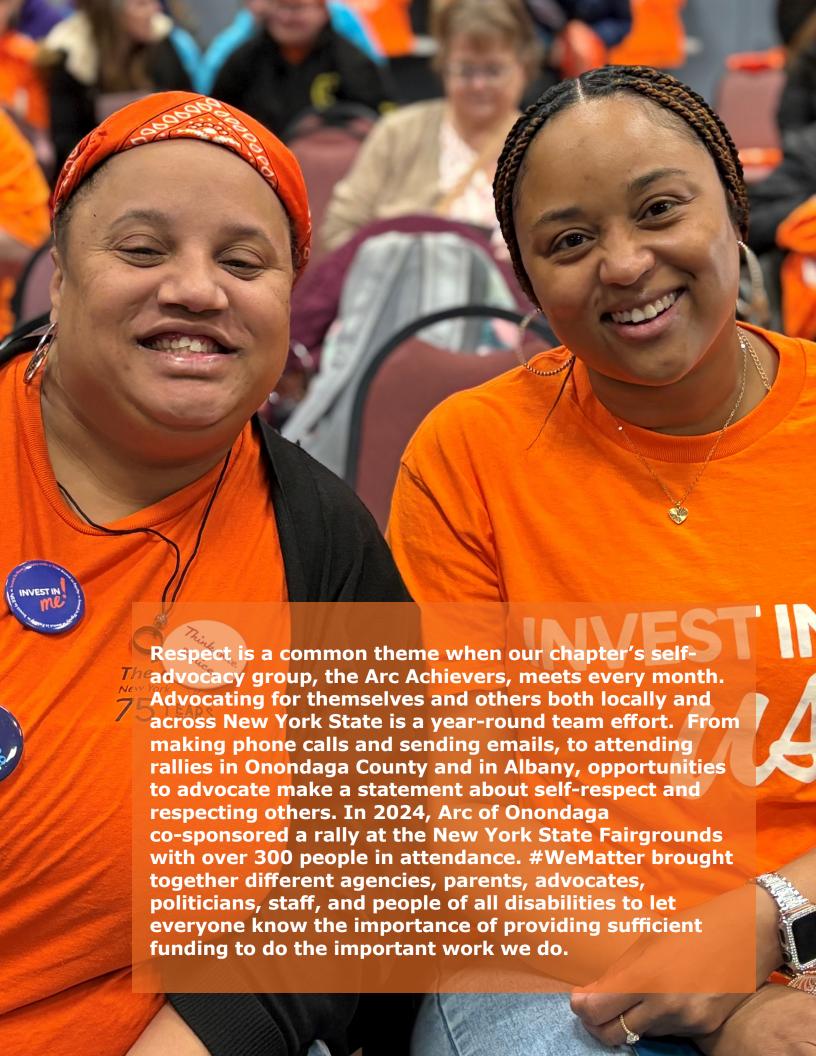








Being able to have access to and participate in the community we live in is one of the most respectful and integrative supports we can provide. Whether it is attending Syracuse Mets games, going bowling or shopping, taking trips to Seabreeze Amusement Park, attending a show and dinner with friends, or advocating for themselves and others, the people we support are able to take full advantage of what our community offers, engage in the activities they love, be with the people they are connected to, and advocate for the causes and issues that affect them.



Empowerment

In 2024, Arc's Employment Options, which works to assist people in finding and keeping meaningful and rewarding work in the community, increased the number of people supported by over 30. Our community-based Pre-Voc services grew by 25%. Many new community partnerships were created at places such as Thornden Park Rose Garden, the Dunbar Center, Meals on Wheels, Hunter Hollow Bunny Bed and Breakfast, and Empire Polymer Solutions, affording community-based work experiences and opportunities for the people we support.



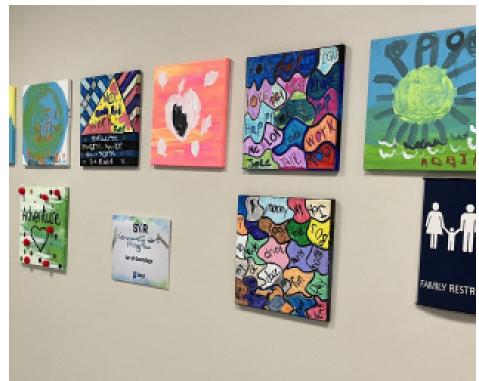












Expression through creative outlets is an integral part of what we do. Not only does it empower people by encouraging creativity for those we support in new and different ways, it gives a voice to people who may be struggling to find theirs. On any given day, artists who attend Arc's day habilitation programs create works in a variety of mediums, including painting, sculpting, papier mâché, fabric, and clay. They designed the outdoor building mural that welcomes people to the Wilbur Center for Opportunity, and Stacy's artwork (pictured below) became the official design for OneGroup Insurance's 2024 holiday card. Our friends at Syracuse Hancock International Airport displayed pieces of artwork from talented artists who Arc supports in the hallways of the airport, and priceless creations were auctioned off at the Arc of Onondaga Foundation's Achievement Awards Dinner live auction, raising hundreds of dollars for people with developmental disabilities.



A strong, well-trained work force is key to our mission. In 2024, we had a number of staff participate in obtaining certification through the NADSP eBadge Academy. This program is a way for staff to receive recognition for the education they receive and the on-the-job competencies they demonstrate. Equally important – it results in improved quality of provision of person-centered supports. We also partnered with Bryant & Stratton College to conduct a more intensive, five week DSP training program, designed to provide staff with the skills and training they need to enter the field as Direct Support Professionals.













Integrity

When it comes to being contributing members of their community, the people we support demonstrate their integrity by lending their time and talents to help organizations that make our community stronger. This past year, Arc program participants and staff volunteered their time at We Rise Above the Street's Sandwich Saturday, rang the bell for the Salvation Army's Red Kettle Campaign, donated their time to the Syracuse Dunbar Center, collected donations around the holidays, and delivered "thank you" cookies to local fire departments.



2024 Audited Financial Information - Arc of Onondaga

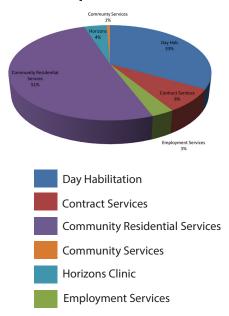
Arc of Onondaga's services and programs cost over \$30 million to operate in 2024 and continue to expand to meet the growing needs of people with developmental disabilities in Onondaga County.

Among the individuals Arc serves, more than 100 live in residential homes and apartment settings provided by Arc's community residence program.

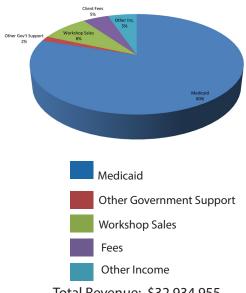
Over 300 people receive day services at one of six sites and almost 100 more people are employed by Arc's vocational division.

It takes over 500 full and part-time staff to provide Arc's high-quality services to over a thousand individuals and their family members living in Onondaga County.

Expenses



Sources of Revenue



Total Revenue: \$32,934,955

Arc of Onondaga Legacy of Love Society

The following individuals are recognized for their leadership in giving to the **Arc of Onondaga Foundation's annual fund drive**. Members of the Legacy of Love Society demonstrate exceptional generosity and help ensure the continued support of individuals with developmental disabilities in our community. Entry into the Legacy of Love Society is made with a donation of at least \$500 to the annual fund campaign. **Membership is maintained by making donations of \$500 or more each year**. Donations are cumulative and each year provide the opportunity to move up to higher giving circles.

Diamond Circle: (\$10,000 & up)
Joyce Carmen
Gordon & Judy Eyer
Ellen Gutmaker
William Horsington
Carolyn Stark

Ruby Circle: (\$5,000 - \$9,999)
Barbara Davis
Joanna Jewett

Joanna Jewett James Moran Sharon Moran Platinum Circle: (\$2,500 - \$4,999)
Alyssa Johnston
David & Donna Loveland
Jonathan and Donna Miles
Carol Paronis
James Pitts
Mary & Gary Salibrici

Mary & Gary Salibrici Cheryl Anne Woloszyn Silver Circle: (\$1,000 to \$1,499)
Wendy Coleman

Wendy Coleman Mary Ellen Kaier Daniel Smith Susan Tierney

Bronze Circle (\$500 to \$999)

James & Patricia Flynn Steven Ludwig Kendall Phillips Jacinta Ramczyk Cornell Strickland

Foundation, visit our website at www.arcon.org.

2024 Arc Achievement Awards Dinner

\$5,000-\$9,999

Suburban Transportation Teamsters Local 294 **UPS** Foundation Wegmans Food & Pharmacy

\$2,000-\$4,999

Brown & Brown Empire State OneGroup NY, Inc. Frank Smith

\$1,000-\$1,999

Abbott-Nastri Partnership Bond, Schoeneck & King, **PLLC** Gordon & Judy Eyer Firley, Moran, Freer, & Eassa, CPA, P.C. Jim & Juli Boeheim Foundation KeyBank National Association Kinney Drugs Foundation Millin Associates NYSID, Inc. Teamsters Local 317 Dr. & Mrs. Howard & Ellen Weinstein

\$500-\$999

1199SEIU Labor Management Richard & Virginia Russo Initiatives, Inc Barclay Damon, LLP Sean Broderick Buckeye Corrugated, Inc Carrols Restaurant Corporation China Towne Furniture & Mattress Cumulus Media

District 15 IAMAW/Local 447 FMF&E Wealth Management, LLC JJL Consulting NY, LLC Modern Kitchens of Syracuse The Joe Family Foundation

\$100-\$499

Hill & Markes, Inc. Innovative Triage Services, LLC Anthony Petrelli Chuck & Anne Seereiter Michael Seereiter Laura Serway George Sheehan Margaret Spano Susan Tierney

Up to \$99

Tiffany Bird Helen Connor John & Jamie Cucinotta Erica Danega Barbara Dennis George & Vivian Duffy Thomas J. Murphy Claire Myers-Usiatynski Melanie Nappa-Carroll Patrick & Diane Nichols Colette Powers Mark Reid

2024 Arc Race

\$10,000 and up UPS Foundation, Inc.

\$5,000 to \$9,999 Suburban Transportation

\$2,000 to \$4,999

Wegmans Food & Pharmacy

\$1,000 to \$1,999

Barclay Damon, LLP Brown & Brown Empire State Buckeye Corrugated, Inc Mohawk Global The Bonadio Group

\$500 to \$999 1199SEIU Labor

Management Initiatives, Inc. **CNY Central Media Group** Cumulus Media Lan-Co Companies Mackenzie-Hughes OneGroup NY, Inc.

\$100 to \$499

AAV Electrical Contracting, Inc. Award Winning Landscapes China Towne Furniture & Mattress Fleet Feet Syracuse, Inc Fulton Savings Bank Rene Germain Sonja Gottbrecht **Integrity Cost Consulting** LaBella Associates, DPC OCRRA Claire Talarico

Up to \$99

Believe 31, Inc Julie Byrne Robert Cowie David Farrell Food Bank of CNY Joshua Franke Marguerite Fulton-Newton lesse Garn

Joseph Grasso
Andi Grevelding
Leslie Hamilton
Cindy Hans
Elaine Houston-Young
Brian & Laurie Hurley
Nina Justin
Kathleen Kane
Caroline Kompf
Leadership Greater Syracuse,
Inc

Young & Jay Lee Karen Malagese Richard Maloney Margaret Meier Heather Mohamed Jeremy Montague Teresa Nelson Nancy Ann O'Brien Errol Pascall Bryan Reynolds Kyle Richardson Stephanie Robertson Maryann Roefaro Sarah Shaw Holly Skiff Glenn Steward Adam Stone Syracuse Stage Dave Takach Oiu Wang Jackie Wiegand

2024 Bowling for All

Price Chopper's Golub Foundation Suburban Transportation

2024 Improv-a-Palooza

KeyBank National Association Wellcare Health Plans

2024 Annual Appeal and General Contributions

\$10,000 and above Gordon & Judy Eyer

\$2,000 to \$4,999Brian & Alison Speller

\$1,000 to \$1,999

Barbara Davis Ellen Gutmaker Joanna Jewett Alyssa Johnston Mary Ellen Kaier James Moran James Pitts

\$500 to \$999

Philip Barrett
Joyce Carmen
Wendy Coleman
James & Patricia Flynn
Donna Loveland
Steven Ludwig
Jonathan & Donna Miles
MONY Life Insurance
Company
Sharon Moran
Carol Paronis
Kendall Phillips
Mary & Gary Salibrici
Daniel Smith
Cornell Strickland

\$100 to \$499

Zachary Anderson Marc & Susan Brandt Tim Brown Summer Burns James Cannon Thomas & Shannon Carlson Andrew Carolin Chris Centore Joseph Charles Rachel Colella-Squire James Curtin Craig Dickinson Peggy Finch Risa Fram Harvey's Garden Paul & Justina Horsington A.M. Hyatt Thomas Krawczyk Molly Lamson Young & Jay Lee

Lockheed Martin Charity **Custodial Account** Dale & Susan Marris John & Elena Massaro Pamela Mikels Vanessa & Phil Millett Scott Montroy Anthony Petrelli Charles Pierce Elizabeth Plyter Babette Puzey Stephanie Robertson Charles Russo Susan Scharoun Helju & Bernard Schneider Chuck & Anne Seereiter Patricia Slaski Susan & Gordon Spooner

Up to \$99

Masue Bernholz Alice Burns Theo Burrhus Diane Calocerinos Michael Copanas Peter & Elizabeth Costello Tracey Dubuc Ronald & Nancy Farewell Mark Feldman Alice Franke Elaine Liggett Jesse Lipson Paula Machut Melanie Nappa-Carroll Sheila O'Donnell Chris Simone Gary & Peggy Storinge Faith Wade Lauryn Washington John Williams Allison Zmarthie

Honorariums and Memorials

In Memory of Robert Acierno Barry Lyon

In Honor of John Bernholz Masue Bernholz

In Memory of Paul DeForge Lorraine & Francis DeForge

In Honor of David Eyer Alice Moberg-Sarver

In Memory of Robert Fisher

Michael & Kim Armani **Arney Family** Stephen Butler Marchette DuBois David Dunn Barbara Floeser Steven Infanti Sara Massa Joseph & Wendy Noonan Planned Results, Inc David Rahner **Kevin Riley** Jim Seeley James & Mary Sullivan Maxine Saxenian-Emmons Michael Stracqualursi Barbara Tully John & Sharon Vazquez Dr. Michael Vella

In Memory of Robert, Mary Carol, and Bob Fisher Sara Massa

In Memory of Larry Hoyt Richard Maloney

In Memory of Thomas Hoyt Larry Hoyt's Art Show

In Memory of Matthew Kerwin

Association of Former New York State Troopers, CNY Chapter Leonide Connelly Ellen Donovan

In Memory of Susan Kerwin

Barclay Damon, LLP Daniel & Kimberly Gage David & Bonne Hall Mary Ellen McDonald Bradley O'Connor Avery & Kathleen Sinclair

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In Memory of K. Andrew Lee Young & Jay Lee

In Memory of Ed McManus Stephen Butler

In Memory of Esther Norton Lois Bowman Jody Demperio

In Memory of Dr. Margot Paronis

Jack Bergman
Sula Fiszman
Cynthia Lush
Ute & Horst Oestreicher
Calleen & David White

In Memory of Kris Scharoun-DeForge

Chris Centore
Angela DiPalma
Susan Hynds
Sallie Lennox
John Lischak
Michael Lischak
Ed & Marie Rothbaler
Rupert Scharoun
Carolyn Stark
Tiffany Teeter
Ellen Turongian
Shawn & Mary Ward
Christopher Wood Phillips Fund
Jean Young

In Honor of Chuck Seereiter Jacqueline Kassel

In Honor of Mike Seereiter Jacqueline Kassel

In Honor of Kenneth Taren's 70th Birthday Nancy Rofrano

In Memory of Robert "Bob" Walsh

Curtis Cole Kevin & Anne Domanico Nick Fruscello Edward Kinne William & Mary Kinne

Tim Mahaney Maurice Wightman

In Memory of Mark White

Laurel McLaughlin Moira Myers Lawrence Ring Chuck & Anne Seereiter Mary White

2024 Circle of Support

Matthew Coleman Erica Danega Joanna Jewett Melanie Nappa-Carroll Susan Scharoun

2024 Sensory Garden

William Alsid Masue K. Bernholz Sondra Cox Edward FenIon Marian C. Glauber Sonja Gottbrecht Abigail Hickox Margaret E. Howard Mary Ellen Kaier Anthina Dimovski Trust -Katheryn Goldman, Trustee Pete & Tara Ludden Kathryn Norton Susan Scharoun Gary & Peggy Storinge Olivia Wolfram

2024 Butterfly Garden

William Alsid
Carol Bockes-Buyea
Stuart & Linda Bruce
James Cannon
James & Patricia Flynn
Dortha (Dottie) Furness
Abigail Hickox
Nancy Howells
William and Mary Kinne
Kathy & David Loveland
Gerald Mager
Richard Maloney

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Chris Misita
Oneida Indian Nation
Foundation
Babette Puzey
Bill & Joanne Sivak
Patricia Slaski
Michelle Terek
Ann Vinette
Cheryl Anne Woloszyn

In Kind

A.W. Wander Ancora! Beak and Skiff Orchards/1911 Distillery BeeKind Syracuse **Boom Babies** Branch's Driving School **Buffalo Bills** Carrols Restaurant Corporation Cathy's Cookie Kitchen Cazenovia Jewelry Chuck Hafner's Farmers Market, Inc. **CNY Central Media Group** Coca-Cola NNE Coleman's Authentic Irish Pub Colonial Belle Corning Museum of Glass Crayola Experience Cumulus Media Dick's Sporting Goods DOT Foods, Inc **Drumlins Country Club** Flamingo Bowl Fleet Feet Syracuse, Inc Glimmerglass Festival Granite International Green Hills Farms Hangar Theatre Company Home Team Pub **IHeart Media** Joanna Jewett King David's Restaurant Lamar Advertising Syracuse Lisa Rossi Photography Ma & Pa's Kettle Corn & Popcorn Factory

Mackenzie-Childs LLC Mirabito The MOST National Baseball Hall of Fame & Museum New York Giants Football New York Jets NLB Massage Now & Later Taproom & **Bottle Shop** Old Home Distillers Onondaga County Parks Phoebe's Restaurant & Coffee Lounge Photography by Rachel ProntoFresh **Babette Puzev** Raymour & Flanigan Recess Coffee Rochester Museum & Science Center Rock & Roll Hall of Fame Rosamond Gifford Zoo at Burnet Park San Miguel Mexican Bar & Grill Seabreeze Amusement Park Seneca Knolls Big M SkyTop Coffee Spectrum Reach Splash Car Wash Stasis Float Center Stewart's Shops Stinger's Pizza Pub Sweet Dream Candy Shoppe Sweet on Chocolate Svracuse Banana Syracuse Crunch Hockey Club Syracuse Mets Syracuse Soapworks/Salt

City Artisans

The Hops Spot

The Wild Center

Company

Tarolli

Lounge

Talking Cursive Brewing

The 443 Social Club &

The Syracuse Orchestra

The Wild Animal Park

Thompson & Johnson
Equipment Co., Inc.
Tops Friendly Markets
Toss & Fire Wood Fired PIzza
Tully's Good Times Family
Uncle Sam Boat Tours
Upstate Farms
Utica Zoo
Vince's Gourmet Imports
WonderWorks Destiny
WSYR NewsChannel 9
WT Brews



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